# Managing for Supported Decision Making

## Describing notes for Powerpoint Presentation The Conversation: Supported Decision Making Hui

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General notes about this presentation

* There is a new page for each slide and each page is headed with the slide number – there are 11 slides.
* Images and graphics are described under ‘Picture’.
* Where a standard background is used it is referred to as the ‘Te Roopu Taurima background’. It is described here. The body text of the slide is set on a white background. Above and below the main body of text are green ferns with a koru watermark on top of it. The logo features the text ‘Te Roopu Taurima’ and appears below a white koru enclosed within a green triangle. This logo is located on the top, right-hand side of the slide.

# Slide 1 – Title slide

## Slide title:

Managing for Supported Decision Making

## Slide text:

Ainsley Darvell  
Te Roopu Taurima  
Supported Decision Making Hui 2016

## Picture:

Te Roopu Taurima background.

# Slide 2

## Slide title:

Choice in Community Living

## Slide text:

Contract Extracts:

* Individual support to a disabled person who might otherwise need residential services
* The person is supported to make informed choices about where they live, who they live with and how they are supported
* All interactions enhance the life of the person and their status in the community
* Plans are in place to enhance independence and skills over time

## Picture:

Te Roopu Taurima background.

# Slide 3

## Slide title:

Choice in Community Living (CICL) and Supported Decision Making (SDM)

## Slide text:

* Contract specifications align to SDM
* Transition points in people’s lives
* Building new relationships
* Discussions regarding principles of practice are vital
* Opportunities for small and large decisions

## Picture:

Te Roopu Taurima background.

# Slide 4

## Slide title:

Where it is easy:

## Slide text:

* From the contract:
  + Separation of home and service
  + People who are ready to take ownership
* As an organisation:
  + No existing pool of staff
  + New coordination team
  + No existing policies/rules/documents
* As an individual:
  + People who are decision makers by nature
  + People with great support networks

## Picture:

Te Roopu Taurima background. To the right of the main body of text is an image of a winding, tan-coloured path with brown hedging surrounded by green grass.

# Slide 5

## Slide title:

Where it is hard:

## Slide text:

* As an individual:
  + Culture of assuming service providers know best
  + History of being left out of big decisions
  + Limited awareness of chances to make decisions
  + Limited experience of the consequences of the decisions
* As an employee:
  + Are people deciding not to be a part of a decision
  + Blind spots due to best intentions
  + Balance between including and overwhelming people
* As an organisation
  + Providing a consistent service and listening to choices
  + Time consuming to have SDM as part of every practice
  + Cannot make policies to ensure SDM happens

## Picture:

Te Roopu Taurima background. To the right of the main body of text is an image of a man in a suit, holdig a briefcase, on a pathway. He is approaching a fork in the road which leads on to network of more complex, twisted paths.

# Slide 6

## Slide title:

Looking for a flat

## Slide text:

* Opportunities to make decisions:
  + What area I live in
  + Who I live with
  + How much I’m willing to pay
  + Which flat I decide to live in
* AND:
  + Who looks online
  + Who books to see the flat
  + Who visits flats
  + Who supports me when I want it
  + What do I want to write on the application forms
  + What power, phone, internet companies will I use

## Picture:

An illustration of a yellow house with four windows, a brown roof, a red door, a red chimney and green bushes to each side of the building.

# Slide 7

## Slide title:

Looking for a flat

## Slide text:

* AND if you plan to live with someone else who struggles with decision making:
* Who decides if this flat is the right one for us
* Who gets which bedroom
* How much can we afford
* Who brings or buys what furniture
* How will we manage our bills, food and shopping
* What information am I comfortable sharing with my soon to be flatmate

## Picture:

A photograph of a small, wooden cabin with two rocking chairs on a small front porch. The cabin is surrounded by trees and the overall atmosphere is very peaceful and homely.

# Slide 8

## Slide title:

What can you design into your service?

## Slide text:

* Policies and Paperwork
* What is essential, what is optional, what is preferred
* Don’t make absolute statements if you can avoid it
* You are doing SDM right if you are changing paperwork/policies all the time
* Paperwork has to demonstrate your principles
* Work out how decision making will happen at the beginning

## Picture:

A line of paperwork in coloured files arranged into a rainbow.

# Slide 9

## Slide title:

## What can you design into your service?

## Slide text:

* Staff and training
* Individual approves each recruitment process
* Induction needs to be tailored to the individual
* Individual should be an active part of induction
* Manager needs to practice what they preach
* Staff training on decision making and person driven practices
* How the organisation approaches challenges/disagreements
* Consider who markets the service and who delivers it

## Picture:

Te Roopu Taurima background.

# Slide 10

## Slide title:

What do you have to watch for?

## Slide text:

* Invisible decisions
* People opting out of decision making
* Whānau wanting to make all decisions
* Always holding the principles a paramount
* Focusing on efficiency at the expense of involvement
* The individual must always be in the driver’s seat

## Picture:

Curious George, a cartoon brown monkey, smiles as he holds binoculars which magnify the size of his eyes.

# Slide 11

## Slide title:

Where is Te Roopu Taurima going next?

## Slide text:

* Small and controlled expansion
* Peer support and challenging our systems
* Service evaluation that really tells us how we are doing
* Ongoing service evolution

Success through unity: great people, great support, a great tomorrow

## Picture:

Te Roopu Taurima background.

ENDS.